

Northampton Council on Aging Meeting
Thursday, August 14, 2025
5:00 PM

This meeting was conducted in a hybrid format with the option to attend in person or participate remotely.

In Person: Northampton Senior Center, 67 Conz Street, Northampton MA

Online Zoom Teleconference Meeting:

<https://us06web.zoom.us/j/81829426100?pwd=VGEEyaUxLRDNBSW1yVU4wVDVINHhUZz09>

Meeting ID: 818 2942 6100 Passcode: 039174

Meeting Minutes

Call to Order: Cynthia Langley called the meeting to order at 5:03 pm

Present: Cynthia Langley, Robert Dionne, Mark Bird, Jeanne Henry Hoose, Michael Ford, Adrienne Andrews, Karen Lynds

Absent: Anne “Val” Romano

Report from The Division of Community Care

- Report was given by Anna Ganote and Melody Foxx
- The Division of Community Care provides person-centered and trauma-informed support
- Services were discussed including, but not limited to, resource connection and navigation, mediation, emotional support
- The top three concerns older adults bring to the Division of Community Care are housing, health care navigation and transportation

Review and Approval of May Minutes: A motion was made to approve by Michael Ford, seconded by Robert Dionne. Approved by all members.

Director's Report

- Participation statistics and events reviewed
- All public use computers have been upgraded
- The Senior Center is closed for the holiday on September 1, 2025. All programs are cancelled on Tuesday, September 16, 2025 as the Senior Center is a polling location for the Preliminary Election. Some programs are also cancelled to allow for set up and clean up.
- The invitation was extended to participate in Northampton Neighbors' DoozyDo Parade on September 20th at 11:00 am

Update on other agencies and City Departments attending meetings

- We will pause having other departments and agencies at meetings for now in order to have a discussion about the role(s) of COA members in relation to the Senior Center and other organizations. Members were asked to do some thinking about the topic in advance of the September meeting.

Reframing Aging - Communication Best Practices

- Communication Best Practices from the Reframing Aging Initiative and a Quick Start Guide from the National Center to Reframe Aging were distributed. Members should review these materials prior to the September meeting and come prepared to discuss how framing and language impact communication.

Highland Valley Elder Services Board Update

- No update

Next Meeting: The next meeting is September 11, 2025 at 5:00 pm

Adjournment

Motion was made by Jeanne Henry Hoose and seconded by Karen Lynds. Meeting adjourned at 5:54 pm.